

Sunterra Campground Terms & Conditions

Campground Policies

Check In / Check Out

Check in is at 1 PM and entitles you to your site until 11 AM the day after check in.
Check out time is 11 PM.

Site Changes

You have been assigned a specific site, if you wish to move please check with the office. Due to reservations and maintenance, moving may not be possible. Please inquire before moving sites.

CampFires

Only portable propane Barbecues and fire pits are allowed.
Wood burning and coal burning campfires are **prohibited** in city of Osoyoos

Parking

Please do not park your vehicle, trailer, or boat in an adjacent site. Use of more than one site will result in additional charges.

Storage

Storage is not allowed under or around your RV or picnic table.

Site and Park Navigation

Please be respectful of your neighbor and do not walk between sites when navigating the park.

Pet Policies

We accept quiet, friendly, well-behaved cats and dogs. Dogs must be kept on a leash at all times on campground property.

Leash

We ask that you keep your pets on a leash at all times. This helps you, your pet, and other guests and other guests' pets stay safe.

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Cleaning Up After Your Pet

Be a good neighbor and please use the dog walk area and clean up after your pet always. Do not let your pet deposit waste on your site or any of our other guests' sites please. Failure to clean up after your pet will result in you being asked to leave without a refund.

Leaving Pets Unattended

Pets may not be left unattended in our park. Please do not tie your pet to a tree and leave. Leaving your pets unattended is dangerous for your pet as many factors including weather, power outages, etc. can affect your pets well-being while you are away.

Vehicle Policies

Speed Limit

The park speed limit is 5 mph. This policy is to keep you, your children, and your pets safe. Exceeding this speed limit will result in a warning. Multiple warnings will require us to ask you to leave. Safety is our number one priority for our guests.

Parking

Each paid guest registration covers 1 RV per site and 1 vehicle per site unless noted. Extra vehicles will need to be parked in additional parking spots behind our building or fence.

Trailers, Boats, and additional vehicles will cost additional fees for camping. A nightly registration covers 1 RV and 1 vehicle only.

No parking in common areas. Do not park in the middle of the road. Do not park in sites that you did not register for.

General Campground Policies

Visitors

Only registered guests are permitted to enter the park.

Electrical Use

You are responsible for understanding how many amps you are using in our RV. Amp usage over the 30 AMPs provided can trip your breaker. Please be mindful of your amp usage, so that you don't trip your breaker during your stay.

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Restrooms

For the comfort of all our guests, restrooms are open 24/7 with exception of a temporary closing for cleaning once per day. We ask for your help in keeping the restrooms clean, please.

Pool & Waterslides: **The pool and waterslides are permanently closed!!**

Quiet Time Policies

Quiet time is 10 PM to 7 AM. Anyone playing loud music will be warned only once and then asked to leave without a refund.

Trash Disposal and Recycling

Trash cans are located throughout the park. Please tie trash bags completely closed and put your trash completely in the trash container.

A dumpster and recycling bins are available at the site entrance. Please do not dispose of any motor oil, cooking oil, wires, furniture, mattresses, or any toxic or hazardous waste items. Failure to adhere to this rule may result in charges for disposal fees.

Children

Children under 18 must be supervised by an adult at all times. Horseplay, running, or diving in the pool is not permitted. Riding bicycles without a parent and on our main entrance road is prohibited for the safety of your children and our incoming RV guests. Anyone under the age of 18 must be back at their site by dusk. Children may not use the restrooms without being accompanied by a parent or guardian.

Repairs

Repairs to RVs and vehicles are not permitted in our park. We are happy to recommend a local Mobile RV Repair service that comes out to your site to assist you with any repairs.

Safety and Emergencies

Emergency Contact Information forms are required from all monthly guests. This information remains private and used only when a situation arises when we need to contact someone in the event of an emergency or is sought by law enforcement agencies. We never give personal information out to others.

Medical Emergencies

Oliver Hospital – (250) 498-5000

All Other – Dial 911